

AUGUST 2022

The Goodwill Grapevine

Monthly Organizational Updates

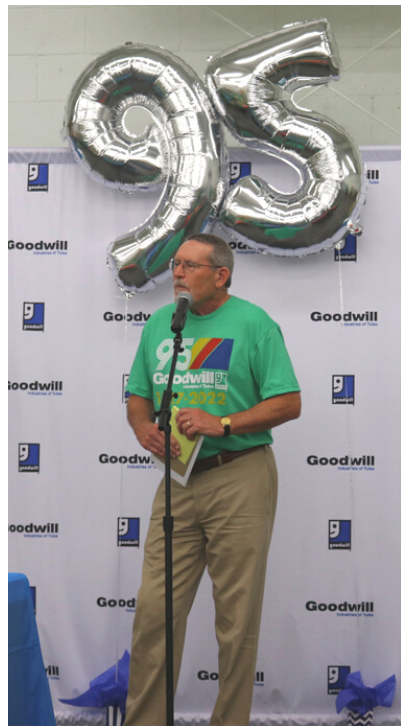


GOODWILL TULSA CELEBRATES 95 YEARS OF SERVICE

By David Oliver

On Wednesday, August 3, Goodwill Industries of Tulsa celebrated the 95th anniversary of our incorporation! Goodwill is one of very few corporations, whether it be nonprofit or for-profit, that has been continuously operating in the City of Tulsa for 95 years. Thanks to a very dedicated group of employees who volunteered to organize the activities, we celebrated Goodwill's birthday in style.

One of the key tenets of performing our mission has been the delivery of quality services. There are many facets involved in providing quality services that often go unrecognized or unnoticed, but they are what sets Goodwill apart from other organizations. One of the ways the quality of our services is monitored is when outside agencies perform audits of our work.



I wanted to take some time today to discuss some of our most recent audits and the findings of those audits. Annually our financial statements are audited by the outside accounting firm HoganTaylor. The audit for the calendar year 2021 was completed in June. A clean opinion was issued, meaning that the auditors found everything to be in order and certified our financial statements. Also, in June, we underwent an audit from the Supplemental Nutrition Assistance Program (SNAP) team with the Department of Human Services (DHS). These auditors looked at files related to TulsaWORKS Career Academy participants who receive SNAP services. Once again, the DHS auditors complimented us on our record keeping and only had a few minor suggestions for how we can improve our services under SNAP.

Newsletter Content

Retail Heats Up

Open Enrollment Coming

Financial Resilience Programs Flourishing

Spotting Venomous Spiders

Free Bus Fare

August Paydays 5 & 19



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In July, we underwent an extensive audit from the Department of Labor (DOL) that covered two years of records related to our 14(c) certification from the DOL. This review required a significant amount of paperwork to be accumulated by our staff at the Helms Center and our human resources team. I want to thank our staff for all their hard work and congratulate them on no findings from DOL related to any of our 14(c) services. The most recent audit was a contract standards audit conducted by Developmental Disability Services (DDS) for all the DDS clients that we serve. I am very pleased to say that the auditors looked at 107 contract standards and found 0 deficiencies.

It is easy to say that we provide quality services, but these audits prove that this is not just something we say, but it is how we run our programs on a day-to-day basis. A tremendous amount of work goes into documenting our services regularly to ensure that when these audits come around, we are prepared.

I want to thank all our staff for the work that you do daily to maintain our documentation in addition to providing quality training services and congratulate you on the outstanding results this work resulted in. The next big review for us will be in the spring of 2023 when we will be undergoing a CARF accreditation. This accreditation is a huge undertaking, but this accreditation is required for us to stay a member in good standing with Goodwill Industries International. A lot of work still needs to be done before CARF arrives. But based on our track record, I am confident we will also have an outstanding CARF review.

Thank you again to everyone for providing quality services in all facets of Goodwill's programs.



GOODWILL PICNIC

SEPTEMBER 22
CHANDLER PARK

FOOD | GAMES | GIVEAWAYS

AUGUST 2022

RETAIL HEATS UP DURING JULY

By Vanessa Pelton

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Even with record-setting heat, we were able to make our July goals. We beat our goal by 5.6% and increased the average dollar sale by 8.5% — or \$1.68 — per transaction. A big thank you to all our retail stores and processing for helping to make that happen.

Congratulations to the following teams who made their July goals:

July 2022 Goal:

+5.6%

Average Sale vs July 2021:

\$19.83 vs \$21.51 +\$1.68 or +8.5%

Claremore +13.3%

Garnett +10.4%

SW Blvd +10.1%

B.A. +8.4%

McAlester +7.7%

Glenpool +7.5%

Bartlesville +3.9%

Joplin +3.9%

Stonecreek +3.3%

Owasso - even

The first weekend in August is Oklahoma and Missouri's Tax Holiday. On August 5, 6 & 7, customers will pay no taxes on any clothing or shoes in our stores. Also, on August 26, all customers will receive 25% off their purchase for our Customer Appreciation Day.

SUN	MON	TUE	WED	THU	FRI	SAT
	1	2 	3	4	5 	6 
7 	8	9	10	11	12	13
14	15	16 	17	18	19	20
21	22	23	24	25	26 	27
28	29	30				



Senior Day
55+ receive 25%
off total purchase



Tax-Free Weekend
August 5-7
No sales tax on
state approved back
to school items



**Customer
Appreciation Day**
25% off total
purchase

Open Management Positions:

Owasso: Assistant Manager 1

SW Blvd: Customer Service Manager

Bartlesville: Customer Service Manager

McAlester: Customer Service Manager

Bixby: Customer Service Manager

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OPEN ENROLLMENT

August 17 through September 2

A benefit plan overview and the enrollment employee navigator will be accessible online beginning August 17.

Enrollment packets will be distributed to all full-time employees.

Employees making changes to some coverages may need the following: names, Social Security numbers, and birth dates of all family members included in the coverage.

For assistance contact Joanna Horne:

jhorne@goodwilltulsa.org | (918)584-7291 ext. 273

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SESSIONS, OUTCOMES STEADILY INCREASE FOR TULSA FEC



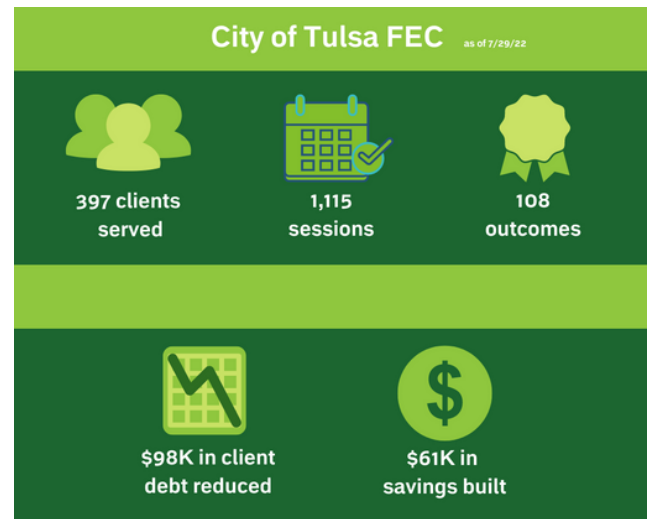
By Modi Kwanza

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The Tulsa Financial Empowerment Center measures its effectiveness through key metrics, including the number of sessions held and how many defined outcomes clients achieved. It is very exciting to see growth in both of those.

In July, our financial counselors held 102 sessions (versus 101 in June). Clients achieved 17 outcomes in July. That follows 13 in May and 7 in June. Clients' achievements (their specific activities for reaching their goals) produce the outcomes. Clients had 28 achievements in July.

The FEC also gained 39 new clients in July, which increased our total of clients served to 397.



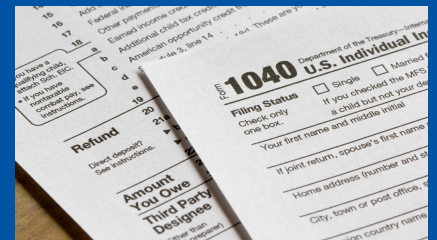
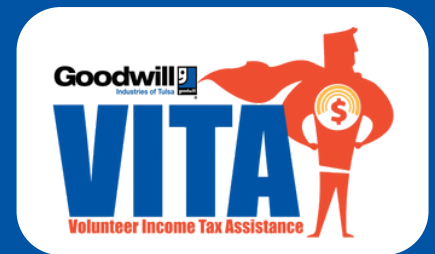
VITA SUMMER SESSION CONTINUES

By Victoria Annesley

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Goodwill VITA has helped file more than 100 tax returns during this Summer Tax Session, which runs through the end of September. The Session exists to help individuals who missed the April tax filing deadline, those who need to file an amendment, and those who may have received a scary letter from either the Oklahoma Tax Commission or the IRS.

VITA is also reaching out to non-parent family members caring for children, which often means grandparents. In most cases, those caring for a child that is not their own can still file to claim their Child Tax Credit. If you know someone who may need help claiming their Child Tax Credit, let them know Goodwill's VITA program can help!



BANK ON TULSA UPDATE

By Kelsey Schultz

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Bank On Tulsa hosted visitors from the Cities for Financial Empowerment (CFE) Fund on July 11 and 12. The CFE Fund manages and provides funding for both Bank On Tulsa and the Financial Empowerment Center. The representatives from the CFE Fund met with area organizations such as South Tulsa Community House, The Salvation Army, Goodwill TulsaWORKS Career Academy, and Goodwill's HR department. During our meetings, we talked about improving banking access for Tulsans and integrating account opening and financial education into area programs.

We are proud to announce our newest certified bank account at First Fidelity Bank: Freedom Checking. Tulsans now have nine accounts to choose from that are safe, affordable, and functional. All Bank On accounts have no overdraft fees. To compare Bank On Tulsa's nine options, visit GoodwillTulsa.org/BankOnTulsa.

AUGUST 2022

KEEP AN EYE OUT FOR SPIDERS

By Jay Castoe

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This summer's heatwave means more spiders entering our homes and businesses as they try to stay cool.

Oklahoma and Missouri are home to dozens of spider species, the vast majority of which pose no serious threat to humans. But among those minor threats are two more serious spiders with enough venom to seriously injure a person or even cause a fatality.

COMMON VENOMOUS SPIDERS IN OKLAHOMA

There are two spiders to watch out for when it comes to those which could seriously wound or even kill a person.

- **The Black Widow:** The most venomous spider in North America happens to call our region home. Black with a red spot on its abdomen, a black widow leaves a small bite mark while injecting a neurotoxic venom that causes vomiting, chills, partial paralysis, breathing problems, and muscle spasms within a few hours. Most individuals bitten by black widows recover within one to five days; however, some bites have been fatal. Fortunately, black widows rarely venture indoors. They prefer piles of debris, barns, and other outdoor settings.
- **The Brown Recluse:** The brown recluse isn't aggressive by nature. But if pinched or attacked, it will bite. Its bite delivers a cytotoxic venom that kills skin and muscle slowly over time. In severe cases, the venom can lead to lesions as large as a half-dollar coin and may require medical treatment. If you see these spiders, keep a safe distance. The challenge with this spider is that it loves nesting in clothing, storage areas, shoes, and other secluded spaces that humans may disrupt.



WHEN TO SEEK PROFESSIONAL HELP

Many buildings will have the occasional spider taking up residence in corners or other locations. Most can usually be left alone.

The need for pest control services will depend on the types of spiders in the building. If you notice venomous spiders, you may want to call a professional before its population can grow.

BUS FARES WAIVED THROUGH SEPTEMBER 15

The Indian Nations Council of Governments (INCOG) is providing free Tulsa Transit bus fares this summer! All fares on the Tulsa Transit system are free through September 15.

The free fares are part of INCOG's Ozone Alert program. On hot summer days, ground-level ozone can form in the Tulsa metro area. Pollution from traffic is a significant contributor to ozone levels. To reduce traffic, INCOG has donated funds to cover the cost of all Tulsa Transit rides through September 15. You won't need a ticket to ride, just find the bus route and stop you need and hop on!

Visit TulsaTransit.org to find the bus schedule.



AUGUST 2022

NOW HIRING: YOUR BEST FRIEND



EMPLOYEE REFERRAL PROGRAM

THE BIG PICTURE

- **WHO**—You
- **WHAT**—Refer a great new employee. Each of you can earn a bonus up to **\$750**.
- **WHEN**—\$250 after 90 days and another \$500 after 180 days.
- **WHERE**—Submit a Candidate Referral Form, then have the candidate apply (online at goodwilltulsa.org/jobs or in person).
- **WHY**—Because we need great employees, and it takes one to know one!
- **HOW**—Ask your manager or HR for a Candidate Referral Form.

THE FINE PRINT

- See HR for a complete set of Terms and Conditions. Some restrictions apply.

WHO WE ARE LOOKING FOR

Do you know anyone who sounds like this?

- Ready to work
- Strong interpersonal skills
- Eager to learn
- Positive attitude
- Dependable
- Team player

CURRENT OPENINGS:



GoodwillTulsa.org/Jobs
918-584-7291

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WELCOME TO THE TEAM

Get to Know Some of Your New Coworkers



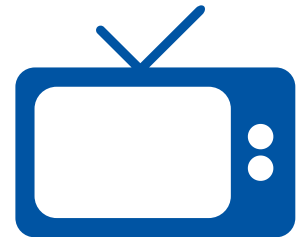
Lameka Miller
Processing

Lameka, who goes by Meka, joined our processing team after a friend encouraged her to apply. She says the best part of the job is meeting new coworkers. Meka's dream vacation would be to take a trip around the world.



Nichole Sekandlapuram
Administrative Assistant

Jenks native Nichole joined the Goodwill TulsaWORKS team after learning about the position online. On a day off, Nichole likes to treat herself to a special snack and catch up on some television.



Kassidy Hance
Sales Associate

Kassidy joined our retail team at the suggestion of her mother. She enjoys spending time with her family, and her dream vacation would include a tour of Italy.



Connie Deleon
Sales Associate

Connie joined the retail staff in Carthage after seeing a flyer for an open position. She tells us she'd love to get away and relax in Hawaii.



Christina Sparks
Processing

Sand Springs's own Christina joined our processing team in June. Christy, as she's known to her friends, cheers for the Sooners. Christy's ideal vacation would include a trip to the ocean.



August Anniversaries

Keith Baker
Lisa Baker
Faith Benson
Patricia Blakely
Michell Bollinger
Ladaryl Bowen
Veronica Brandt
Craig Byrom
Rodney Campbell
John Clowers
Stacey Cole
Christine Cox
Sara Cupples
Leroy Denson
Kaitlyn Foster
Kayla Foster
Teresa Haak
Evelyn Hall
Amber Harrison
Kenneth Harrison
Zachary Hathcock
Thomas Henderson
Leah Hibbs
Sandra Hieber
Chris Hockett
Robert Jenkins
Robert Lawson

Mary Lenard
Shelton McClure
Jimmy Moore
Carolyn Olden
James Paxton
Jessica Settles
Pam Shirley
Florence Smittick
John Taber
Javier Vasquez
Julius Watkins
Leonard Wormser
Keonna Wright
Michael Tecumseh
Stephen Almanza
Erik Harbin



September Birthdays

Nancy Burnside - September 1
Serena Warder - September 1
Ally Baker - September 3
Rebecca Gatlin - September 4
Elizabeth Campbell - September 5
Kathy Martin - September 5
Toby Harper - September 6
Avery Atnip - September 7
Tina Hamilton - September 7
James Paxton - September 7
Miquel Stiles - September 7
Boyce Riley - September 10
Jeremy Breedlove - September 11
Penny Smith - September 11
Keishla Freyre-Sanchez - September 14
Kendra Miller - September 15

Joseph Bianco - September 17
Nathan Wilkerson - September 17
Kyle Byrd - September 18
Mazie Jenkins - September 18
Melinda Johnston - September 19
Therisa Cullom - September 20
Lisa Borland - September 21
Javier Vasquez - September 21
Anthony Logsdon - September 22
Michael Cummins - September 23
Eric Maddox - September 27
Diane Tolsma - September 28
Logan Winiecke - September 28
Ted Crooks - September 29
Rosa Fuerte - September 29

July New Hires

Ally Baker	Lexy Glasby	Trinity McManus	Praisleen Sak
Joseph Bianco	Kassidy Hance	Gabrielle Merten	Nichole Sekandlapuram
Dakota Canler	Pamela Harris	Lameka Miller	Michael Simmons
Shelly Caswell	Daniel Hastie	Helen Morse	Shalett Smallwood
Romie Clark	Autumn Jeffries	Iyanla Newsome	Margaret Smith
Michael Cummins	Taylor Johnson	Sandra Phillips	Dannon Terry
Kendra Davidson	Juan Jones	Andrew Raney	Stephanie Urena
Connie Deleon	Xob Lee		

Luau Birthday Party

